

Remove & Replace Part	Part Number	Part Replacement	Part Return or Photo	Labor Time	Prior Authorization Required	Notes
<b>R&amp;R SINGLE POWER C-JACK</b>	23340	POWER C-JACK (ONE SIDE)	Photo	0.50	Yes	Replacement of complete jack is not warrantable. All subcomponents are replaceable.
<b>R&amp;R COMPLETE POWER C-JACK</b>	23446 23406 23825 23827 23405 23444	POWER C-JACK WITH MOTORS	Photo	0.75	Yes	Replacement of complete jack is not warrantable. All subcomponents are replaceable.
<b>R&amp;R MANUAL C-JACK</b>	23125 23625 23998 23128 23333 23122	C-JACK	Photo	0.50	Yes	Replacement of complete jack is not warrantable. All subcomponents are replaceable.
<b>R&amp;R POWER TONGUE JACK</b>	20300113 20300115 20300116 20300117 20300128 20300134	TONGUE JACKS 12 VOLT ELECTRIC	Photo	0.50	Yes	Replacement of complete jack is not warrantable. All subcomponents are replaceable.
<b>R&amp;R REAR LEVELING LEG</b>	20300100	LEVELING JACK LEG	Photo	0.50	Yes	Replacement of complete jack is not warrantable. All subcomponents are replaceable.
<b>R&amp;R SS5.1 MAIN PANEL HARNESS</b>	20300601	HARNESS SS 5.1 FOR PUSH BUTTON PANEL	Photo	1.50	Yes	
<b>R&amp;R C -JACK MOTOR</b>	231000	POWER C-JACK MOTOR/GEARBOX	Part Return	0.50	No	
<b>R&amp;R C-JACK COUPLER</b>	20300030	COUPLER, POWER C - JACK	Photo	0.50	No	
<b>R&amp;R JACK COUPLER</b>	21700072	JACK COUPLER REPAIR KIT (TONGUE & LEVELING JACK)	Photo	0.75	No	TONGUE JACK LEVELING LEG JACK
<b>R&amp;R TONGUE JACK MOTOR</b>	20300045	TONGUE JACK MOTOR	Part Return	0.75	No	
<b>R&amp;R REAR LEVELING JACK MOTOR</b>	20300000	REAR LEVELING JACK MOTOR	Part Return	0.50	No	
<b>R&amp;R MANUAL TONGUE JACK</b>	29015 29020 29025	MANUAL TONGUE JACK	Photo	0.25	Yes	
<b>FOOT PADS MANUAL TONGUE JACK</b>	21700069	14" FOOTPAD WITH LYNCH PIN	Photo	0.25	Yes	
<b>R&amp;R PUSH BUTTON USER PANEL 5.1</b>	20300427	PUSH BUTTON USER PANELS	Photo	0.25	Yes	5.1 PUSH BUTTON
<b>R&amp;R TOUCH SCREEN/USER PANEL</b>	20300581 20300086	TOUCH SCREENS	Photo	0.25	Yes	20300581 – 5 <sup>TH</sup> WHEEL TOUCH SCREEN 20300086 – TRAVEL TRALER TOUCH SCREEN

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<b>R&amp;R LEVELING CONTROLLER 5<sup>th</sup> WHEEL</b>	21700259	MAIN LEVELING CONTROL - ALL-IN-ONE ASSEMBLY 5 <sup>th</sup> WHEEL	Part Return	1.00	Yes	21700259 SUPERCEDES ALL
<b>R&amp;R LEVELING CONTROLLER TRAVEL TRAILER</b>	21700260	MAIN LEVELING CONTROL - ALL-IN-ONE ASSEMBLY TRAVEL TRAILER	Part Return	1.00	Yes	21700260 SUPERCEDES ALL
<b>R&amp;R LANDING GEAR MOTOR (1<sup>st</sup> Gen)</b>	R862270	GEARBOX MOTOR/LANDING GEAR	Photo	0.25	Yes	
<b>R&amp;R LANDING GEAR REDUCTION GEARBOX</b>	863252	FW LAND GEAR 3-1 REDUCTION BOX	Photo	0.25	No	
<b>LANDING GEAR MOTOR 2<sup>nd</sup> GEN</b>	20300000	MOTOR	Photo	0.50	Yes	
<b>LANDING GEAR COUPLER 2<sup>nd</sup> GEN</b>	21700072	Jack Coupler Repair Kit	Photo	0.50	Yes	
<b>R&amp;R LANDING GEAR SWITCH</b>	862271	LANDING GEAR WHITE HARNESS / SWITCH	Photo	0.50	No	
<b>R&amp;R DRIVE LANDING GEAR LEG</b>	863247	FW LAND GEAR-LEAD LEG W/ DROP LEG	Photo	0.50	No	MOTOR SIDE
<b>R&amp;R IDLE LANDING GEAR LEG</b>	863248	FW LAND GEAR-LEAD LEG W/ DROP LEG	Photo	0.50	No	NON-MOTOR SIDE
<b>POWER C-JACK MOTOR SWITCH BLACK</b>	20300027	SWITCH ASSEMBLY EXTEND/RETRACT FOR POWER C-JACK MOTOR BLK	Photo	0.50	No	

REVISION	COMMUNICATION DATE	EFFECTIVE DATE	DETAILS	APPROVED BY
A	05/31/2022	05/31/2022	RELEASE	SL
B	10/21/2022	10/24/2022	CHANGES REQUESTED BY R&D	SL
C	9/23/24	10/01/24	CHANGES	SL

**Technical Support:** [baltechsupport@norcoind.com](mailto:baltechsupport@norcoind.com)

**(877) 557-7788**

**Warranty Claims:** [warranty@norcoind.com](mailto:warranty@norcoind.com)

**Warranty Terms:** The Norco, Inc. limited warranty will match the period of the published standard/base limited warranty of the original equipment manufacturer in connection with the first retail sale for the recreational vehicle in which the Covered Product is installed. The Warranty Period will not exceed 12 or 24 months, dependent on the standard/base limited warranty published by you, the original equipment manufacturer. In addition, this warranty is only applicable to covered products that are installed in Covered RVs sold and used in the United States and Canada.

**Exclusions:** This warranty does not extend to and does not cover defects that have resulted from any of the following:

1. Improper installation, alteration, or modification of the Covered Product.
2. Installation or use of the covered products on a recreational vehicle type not expressly approved by us in writing for use of or with the Covered Products.
3. Abuse, misuse, normal wear and tear, accident, negligence, vandalism, overload, improper load balance or lack of maintenance; including improper corrosion or rust prevention and/or removal of damaging road surface chemicals.
4. Commercial use of the Covered RV, or any use other than for which the Covered RV or Covered Product was intended and/or use in any manner inconsistent with any instructions from us to you regarding its use.