

Remove & Replace Part	Part Number	Part Description	Part Return or Photo	Labor Time	Prior Authorization Required	Notes
<b>Actuator Motor</b>	20900114	MOTOR/GEARBOX VENTURE 8910-81 AHM 40" REPLACEMENT (Black)	Part Return	0.50	No	Failure due to low voltage or wiring is not warrantable.
<b>Actuator Motor</b>	20900115	MOTOR/GEARBOX VENTURE 8910-81 AM 24" REPLACEMENT (Black)	Part Return	0.50	No	Failure due to low voltage or wiring is not warrantable
<b>Actuator Motor</b>	21700061	SERVICE SLIDE ROOM MOTOR – TUSON JCN1600906 (Grey)	Photo	0.50	No	Failure due to low voltage or wiring is not warrantable
<b>Click here for: <a href="#">Actuator Motor Identification Guide</a></b>						
<b>Actuator</b>	R25071	HIGH SPEED 40IN ACTUATOR - 1A04101224-04	Part Return	1.00	No	REPLACES ALL
<b>Actuator</b>	R25072	24INCH ACTUATOR - 1A04101224-05	Part Return	1.00	No	REPLACES ALL
<b>Coupler</b>	21700033	Coupler 2 5/16"	Photo	1.50	Yes	
<b>Coupler</b>	21700034	Coupler 2"	Photo	1.50	Yes	
<b>Coupler</b>	21700075	Coupler Inverted 2 5/16"	Photo	1.50	Yes	
<b>R&amp;R Tire Carrier Cable Assembly</b>	ALL	Retract A Spare	Photo		Yes	Failure due to over torquing not covered.
<b>Frame Repairs</b>	All	Frame Repairs	Photo	NA	Yes	

Technical Support: [baltechsupport@norcoind.com](mailto:baltechsupport@norcoind.com)

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Warranty Claims: [warranty@norcoind.com](mailto:warranty@norcoind.com)

**Warranty Terms:** The Norco, Inc. limited warranty will match the period of the published standard/base limited warranty of the original equipment manufacturer in connection with the first retail sale for the recreational vehicle in which the Covered Product is installed. The Warranty Period will not exceed 12 or 24 months, dependent on the standard/base limited warranty published by you, the original equipment manufacturer. In addition, this warranty is only applicable to covered products that are installed in Covered RVs sold and used in the United States and Canada.

**Exclusions:** This warranty does not extend to and does not cover defects that have resulted from any of the following:

1. Improper installation, alteration, or modification of the Covered Product.
2. Installation or use of the covered products on a recreational vehicle type not expressly approved by us in writing for use of or with the Covered Products.
3. Abuse, misuse, normal wear and tear, accident, negligence, vandalism, overload, improper load balance or lack of maintenance; including improper corrosion or rust prevention and/or removal of damaging road surface chemicals.
4. Commercial use of the Covered RV, or any use other than for which the Covered RV or Covered Product was intended and/or use in any manner inconsistent with any instructions from us to you regarding its use.