

Remove & Replace Part	Part Number	Part Replacement	Part Return or Photo	Labor Time	Prior Authorization Required	Notes
R&R STAND-OFF BRACKETS	ALL	EXTERIOR OR INTERIOR STANDOFF BRACKETS	Photo	0.50	Yes	Failure due to cable misalignment is not covered.
R&R COMPLETE MECHANISM	ALL	COMPLETE CABLE SLIDE ASSEMBLY	Photo	4.00	Yes	Complete assemblies are not replaced unless the jamb is damaged.
R&R LEFT OR RIGHT JAMB	ALL	JAMB REPLACEMENT	Photo	2.00	Yes	Only required if jamb has been damaged or 2 cables have been broken.
R&R SWITCH	NOT A BAL COMPONENT	SLIDE OUT SWITCHES	NA	NA	NA	NOT A BAL COMPONENT
R&R CABLE	22305, 21700146 21700147	CABLE REPAIR KITS	Photo	1.00	Yes	Failure due to cable misalignment of standoff brackets are not warrantable.
R&R CABLE/CHAIN ADJUSTER	22504 22509 21700195	CABLE-CHAIN/CONNECTOR ADJUSTMENT KITS	Photo	1.00	Yes	Failure due to improper tensioning is not covered
INSTALL CABLE PATCH	25040 25041	CABLE PATCH KITS	Photo	0.15	Yes	Does not apply to G4 / ECONO
ADD REINFORCEMENT PLATES x 4	21700148	INTERIOR STANDOFF REINFORCEMENT PLATES	NA	3.00	NA	NOT A WARRANTABLE REPAIR THROUGH BAL. REPAIR TIMES ESTIMATED
R&R CORNER PULLEY BRACKETS	25042 25043 22302L 22302R	CORNER PULLEY BRACKETS	Photo	1.00	Yes	NOT A WARRANTABLE REPAIR THROUGH BAL. REPAIR TIMES ESTIMATED
R&R ACCU SLIDE MOTOR WITH GEARBOX	R25078, R25079, P22332	SLIDEOUT MOTOR WITH GEARBOX	Photo	2.00	No	Failure due to low power or wiring is not a warrantable issue.
R&R ACCU SLIDE MOTOR ONLY	225007 225008	SLIDE MOTOR ONLY (HIGH TORQUE & REGULAR)	Photo	0.50	No	Failure due to low power or wiring is not covered
ACCU SLIDE R&R GEARBOX	ALL	ACCU SLIDE GEARBOX ONLY	Photo	2.00	No	Failure due to low power or wiring is not covered.
R&R SLIDE CONTROLLER	10800046	CONTROLLER, ELECTRIC EXACT SLIDE	Photo	0.50	No	Failure due to low power or wiring is not covered. 10800160 supersedes all
R&R SLIDE CONTROLLER	10800090 10800160	CONTROLLER, ELECTRIC EXACT SLIDE	Part return	0.50	No	Failure due to low power or wiring is not a warrantable issue.
R&R EXACT SLIDE MOTOR 5.5 MOTOR	21900000 21900001 21900002 21900003	SLIDEOUT MOTOR WITH GEARBOX	Photo	2.00	No	
R&R EXACT SLIDE MOTOR 5.5 MOTOR	21900004 21900005	SLIDEOUT MOTOR WITH GEARBOX	Part Return	2.00	No	

Remove & Replace Part	Part Number	Part Replacement	Part Return or Photo	Labor Time	Prior Authorization Required	Notes
INSTALL ROLLERS	854275 854304 854599 P854282L P854282R	ROLLER ASSEMBLIES	Photo	0.50	Yes	NOT A WARRANTABLE REPAIR THROUGH BAL. REPAIR TIMES ESTIMATED
INSTALL DRIP TRAY	10800003	DRIP TRAY FOR COMPACT GEARBOX	Photo	0.25	Yes	Aftermarket drip tray install.
R&R SEAL	R854047 R854081 R854082 R854048 R854050 R854056	SEALS	Photo	0.50	Yes	Failure due to out of square or rough opening is not warrantable

REVISION	COMMUNICATION DATE	EFFECTIVE DATE	DETAILS	APPROVED BY
A	05/31/2022	05/31/2022	RELEASE	SL
B	10/21/2022	10/24/2022	CHANGES REQUESTED BY R&D	SL
C	9/23/24	10/01/24	CHANGES	SL

Technical Support: baltechsupport@norcoind.com

(877) 557-7788

Warranty Claims: warranty@norcoind.com

Warranty Terms: The Norco, Inc. limited warranty will match the period of the published standard/base limited warranty of the original equipment manufacturer in connection with the first retail sale for the recreational vehicle in which the Covered Product is installed. The Warranty Period will not exceed 12 or 24 months, dependent on the standard/base limited warranty published by you, the original equipment manufacturer. In addition, this warranty is only applicable to covered products that are installed in Covered RVs sold and used in the United States and Canada.

Exclusions: This warranty does not extend to and does not cover defects that have resulted from any of the following:

1. Improper installation, alteration, or modification of the Covered Product.
2. Installation or use of the covered products on a recreational vehicle type not expressly approved by us in writing for use of or with the Covered Products.
3. Abuse, misuse, normal wear and tear, accident, negligence, vandalism, overload, improper load balance or lack of maintenance; including improper corrosion or rust prevention and/or removal of damaging road surface chemicals.
4. Commercial use of the Covered RV, or any use other than for which the Covered RV or Covered Product was intended and/or use in any manner inconsistent with any instructions from us to you regarding its use.