

Remove & Replace Part	Part Number	Part Replacement	Part Return or Photo	Labor Time	Prior Authorization Required	Notes
R&R SINGLE POWER C-JACK	23340	POWER C-JACK (ONE SIDE)	Photo	0.50	Yes	Replacement of complete jack must be pre-authorized by BAL
R&R MANUAL C-JACK	23125, 23625, 23998, 23128, 23333, 23122	C-JACK	Photo	0.50	Yes	Replacement of complete jack must be pre-authorized by BAL
R&R POWER C-JACK	23446, 23406, 23825, 23827, 23405, 23444	POWER C-JACK	Photo	.075	Yes	Replacement of complete jack must be pre-authorized by BAL
R&R TONGUE JACK	20300113, 20300128, 20300134	TONGUE JACKS	Photo	0.50	Yes	Replacement of complete jack must be pre-authorized by BAL
R&R REAR LEVELING LEG	20300100	LEVELING JACK LEG	Photo	.50	Yes	Replacement of complete jack must be pre-authorized by BAL
R&R SS5.1 MAIN PANEL HARNESS	20300601	HARNESS SS 5.1 FOR PUSH BUTTON PANEL	Photo	2.50	Yes	
R&R C -JACK MOTOR	231000	SMALL JACK MOTORS	Photo	0.50	No	
R&R C-JACK COUPLER	20300030	COUPLER, POWER C - JACK	Photo	0.50	No	
R&R JACK COUPLER	21700072	JACK COUPLER REPAIR KIT (TONGUE & LEVELING JACK)	Photo	0.75	No	
R&R TONGUE JACK MOTOR	20300045	TONGUE JACK MOTOR	Photo	0.75	No	
R&R REAR LEVELING JACK MOTOR	20300000	REAR LEVELING JACK MOTOR	Photo	0.50	No	
R&R TOUCH SCREEN/USER PANEL	20300427, 20300581, 20300086	TOUCH PANELS AND SCREENS	Part Return	0.25	No	
R&R LEVELING CONTROLLER	20300612, 20300613, 20300614, 20300615	MAIN LEVELING CONTROL - 5-POINT ALL-IN-ONE ASSEMBLY 9AN15	Part Return	1.00	No	
R&R LANDING GEAR MOTOR	R862270	GEARBOX MOTOR/LANDING GEAR	Photo	0.25	No	
R&R LANDING GEAR REDUCTION GEARBOX	863252	FW LAND GEAR 3-1 REDUCTION BOX	Photo	0.25	No	
R&R LANDING GEAR SWITCH	862271	LANDING GEAR WHITE HARNESS / SWITCH	Photo	1.00	No	
R&R LANDING GEAR LEG	863247	FW LAND GEAR-LEAD LEG W/ DROP LEG	Photo	0.50	No	

Technical Support: baltechsupport@norcoind.com

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Warranty Claims: warranty@norcoind.com

Warranty Terms: The Norco, Inc. limited warranty will match the period of the published standard/base limited warranty of the original equipment manufacturer in connection with the first retail sale for the recreational vehicle in which the Covered Product is installed. The Warranty Period will not exceed 12 or 24 months, dependent on the standard/base limited warranty published by you, the original equipment manufacturer. In addition, this warranty is only applicable to covered products that are installed in Covered RVs sold and used in the United States and Canada.

Exclusions: This warranty does not extend to and does not cover defects that have resulted from any of the following:

1. Improper installation, alteration, or modification of the Covered Product.
2. Installation or use of the covered products on a recreational vehicle type not expressly approved by us in writing for use of or with the Covered Products.
3. Abuse, misuse, normal wear and tear, accident, negligence, vandalism, overload, improper load balance or lack of maintenance; including improper corrosion or rust prevention and/or removal of damaging road surface chemicals.
4. Commercial use of the Covered RV, or any use other than for which the Covered RV or Covered Product was intended and/or use in any manner inconsistent with any instructions from us to you regarding its use.