

Remove & Replace Part	Part Number	Part Replacement	Part Return or Photo	Labor Time	Prior Authorization Required	Notes
R&R STAND-OFF BRACKETS	ALL	STAND-OFF BRACKETS	Photo	0.50	Yes	Failure due to cable misalignment is not covered.
R&R COMPLETE MECHANISM	ALL	COMPLETE CABLE SLIDE ASSEMBLY	Photo	5.00	Yes	Complete assemblies are not replaced unless the jamb is damaged.
R&R SWITCH	ALL	SLIDE OUT SWITCHES	Photo	0.50	Yes	
R&R CABLE	22305, 21700146, 21700147	CABLE REPAIR KITS	Photo	1.00	Yes	Failure due to cable misalignment of standoff brackets is not covered.
R&R CABLE/CHAIN ADJUSTER	22504,22509	CABLE-CHAIN ADJUSTMENT KITS	Photo	1.00	Yes	
INSTALL CABLE PATCH	25040, 25041	CABLE PATCH KITS	Photo	0.15	Yes	Does not apply to G4 / ECONO
R&R CORNER PULLEY BRACKETS	22302, 25042, 25043, 22302L	CORNER PULLEY BRACKETS	Photo	1.00	Yes	
R&R MOTOR	225007, 22500, R25078, R25079, P22332	SLIDEOUT MOTORS	Part return	2.00	No	Failure due to low power or wiring is not covered.
INSTALL ROLLERS	854275, 854304, 854599, P854282L	ROLLER ASSEMBLIES	Photo	0.50	Yes	
INSTALL DRIP TRAY	10800003	DRIP TRAY FOR COMPACT GEARBOX	Photo	0.25	Yes	Aftermarket drip tray install.
R&R CONTROLLER	10800046	CONTROLLER, ELECTRIC EXACT SLIDE	Part return	0.50	No	Failure due to low power or wiring is not covered.
R&R GEARBOX	ALL	GEARBOX ONLY	Photo	2.00	No	
R&R SEAL	R854047, R854081, R854082, R854048, R854050, R854056	SEALS	Photo	0.50	Yes	

Technical Support: baltechsupport@norcoind.com

(877) 557-7788

Warranty Claims: warranty@norcoind.com

Warranty Terms: The Norco, Inc. limited warranty will match the period of the published standard/base limited warranty of the original equipment manufacturer in connection with the first retail sale for the recreational vehicle in which the Covered Product is installed. The Warranty Period will not exceed 12 or 24 months, dependent on the standard/base limited warranty published by you, the original equipment manufacturer. In addition, this warranty is only applicable to covered products that are installed in Covered RVs sold and used in the United States and Canada.

Exclusions: This warranty does not extend to and does not cover defects that have resulted from any of the following:

1. Improper installation, alteration, or modification of the Covered Product.
2. Installation or use of the covered products on a recreational vehicle type not expressly approved by us in writing for use of or with the Covered Products.
3. Abuse, misuse, normal wear and tear, accident, negligence, vandalism, overload, improper load balance or lack of maintenance; including improper corrosion or rust prevention and/or removal of damaging road surface chemicals.
4. Commercial use of the Covered RV, or any use other than for which the Covered RV or Covered Product was intended and/or use in any manner inconsistent with any instructions from us to you regarding its use.